

Route Guide & Hazard Awareness

COGAN AVE EST - WALTHAMSTOW CENTRAL, BAKERS ARMS WHIPPS CROSS - LEYTONSTONE - HOMERTON - **HACKNEY**



CAhead-London

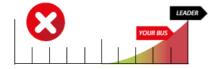
THINGS TO REMEMBER

MAKE NOTES ALONG THE WAY!

CHANGEOVERS | WALTHAMSTOW CENTRAL STATION

On Hoe Street at <u>BUS STOP V</u> (towards Hackney, Town Hall)
On Hoe Street at <u>BUS STOP W</u> (towards Cogan Avenue Estate)
Always communicate in advance with iBus if you are late for any reason.







Route W15 is a high frequency route. Headway is a measurement of the distance or time between buses. You can tell that you are on the correct Headway by using the iBus Headway indicator in the cab.

IMPORTANT: You must keep your bus as close to the middle of the indicator as possible. Take action and drop back if you are closing in to the bus in front.

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LOCAL HAZARDS

Hazards to be aware of and other points to note.

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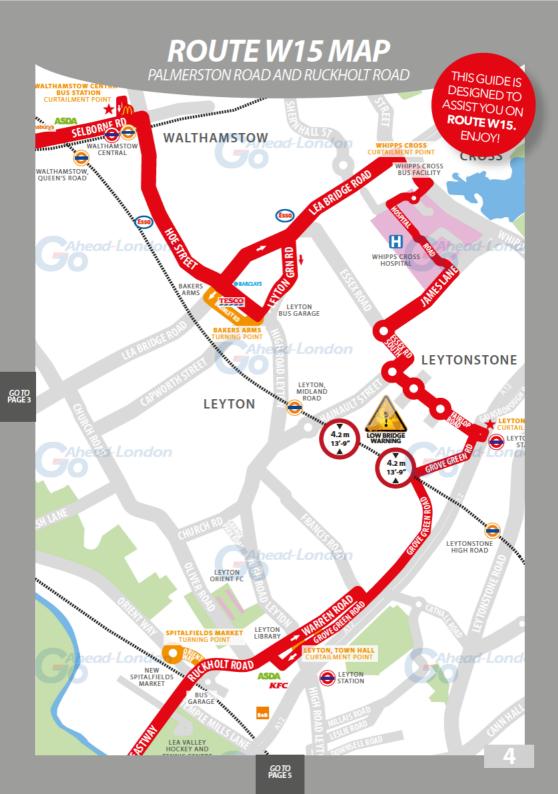
Facility codes, curtailment abrv & emergency radio procedure.

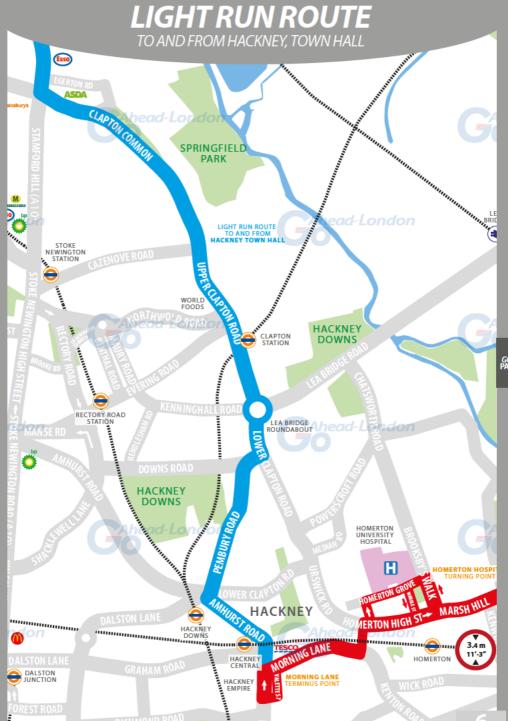
THINGS TO REMEMBER

Make notes along the way.

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ROUTE W15 MAP FOLLY LANE AND PALMERSTON ROAD NORTH CIRCULAR ROAD ROUTE W15 LIGHT RUNNING ROUTE **CURTAILMENT ROUTE** TESCO ERIDIAN UPPER EDMONTON GHENGIS KHAN ROUNDABOUT London Sainsbury's **FOLLY LANE** WILLIAM MORRIS **BILLET ROAD** HIGHAM HILL Ahead-Lopdon HILLYFIELD PRIMARY ACADEMY WINNS AVENUE TURNING POINT LORD Ahead London FOREST ROAD (BLACKHORSE ROAD WALTHAMSTOW CENTRAL BUS STATION CURTAILMENT POINT GOTO





RUNNING LIGHT

RUNNING OUT OF SERVICE

IMPORTANT IF RUNNING LIGHT

TO HACKNEY MORNING LANE

- At **Northumberland Park garage**, exit onto Watermead Way
- At traffic light, turn right onto Watermead Way / Hale Road A1055
- At traffic light, turn left onto The Hale
- At traffic light, turn right onto Broad Lane
- At traffic light, turn left onto High Road [Tottenham] A10
- Continue ahead onto Stamford Hill A10
- At traffic light, turn left onto Clapton Common / Upper Clapton Road A107
- At Lea Bridge roundabout, take 2nd exit onto Lower Clapton Road A107
- At traffic light, turn right onto Downs Road A104
- Continue ahead onto Cricketfield Road and onto Pembury Road A104
- At traffic light, turn left onto Amhurst Road (towards Hackney) A107
- Follow road right onto Mare Street (past Hackney Central Station) A107
- At traffic light, turn left onto Morning Lane to stand

FROM HACKNEY MORNING LANE

- At set down stop, continue ahead onto Mare St (to Hackney Central stn) A107
- Follow road left onto Amhurst Road A107
- At traffic light, turn right onto Pembury Rd/Cricketfield Rd and onto Downs Rd
- At traffic light, turn left onto Lower Clapton Road A107
- At Lea Bridge roundabout, take 2nd exit onto Upper Clapton Road A107
- Continue ahead onto Clapton Common (towards Clapton Station) A107
- At traffic light, turn left onto Clapton Common / Upper Clapton Road A107
- At traffic light, turn right onto Stamford Hill A10
- Continue ahead onto High Road [Tottenham] (past Seven Sisters) A10
- At traffic light, turn right onto Monument Way **A503**
- Continue ahead onto Hale Road and onto Watermead Way A10
- At traffic light, turn left onto Marigold Road to Northumberland Park garage



HAINAULT ROAD **CLEARANCE HEIGHT** **DOUBLE DECK VEHICLES MUST** NOT BE USED ON THIS ROAD

Off line-of-route, south of Leyton, Midland Road Overground Station

RUNNING LIGHT

RUNNING OUT OF SERVICE

IMPORTANT IMMEDIATELY IF RUNNING LIGHT

TO COGAN AVENUE ESTATE

- At Northumberland Park garage, exit onto Watermead Way
- At traffic light, turn left onto Watermead Way **A1055**
- Continue ahead onto Angel Edmonton Road (under the North Circ) A1055
- At roundabout, take 2nd exit onto Conduit Lane
- Continue ahead onto Montagu Road
- At traffic light, turn left onto North Circular Road (slip road)
- Continue ahead onto Angel Road and onto the A406
- Keep left and follow sign to Crooked Billet Roundabout
- Take slip road onto Walthamstow Avenue
- At Crooked Billet Roundabout, take 5th exit onto Billet Road **B179**
- At mini roundabout, take 3rd exit onto Folly Lane to **stand**

FROM COGAN AVENUE ESTATE

- At **stand**, continue ahead on Folly Lane
- Follow road left onto Banbury Road
- At junction, turn right onto Sinnott Road
- At junction, turn left onto Billet Road B179
- At mini roundabout, take 1st exit onto Billet Road B179
- At 2nd mini roundabout, take 2nd exit onto Billet Road **B179**
- At Crooked Billet Roundabout, take 1st exit onto North Circular Road (slip road)
- Continue ahead on North Circular Road A406
- Exit North Circular Road and follow sign towards Tottenham A1055
- Continue ahead under North Circular Rd and follow sign to Brimsdown A1055
- At traffic light, turn right onto Montagu Road
- Continue ahead onto Conduit Lane
- At roundabout, take 1st exit onto Angel Edmonton Road (under the North Circ)
- Continue ahead onto Watermead Way to Northumberland Park garage



KENWORTHY ROAD CLEARANCE HEIGHT

DOUBLE DECK VEHICLES MUST NOT BE USED ON THIS ROAD

Off line-of-route, south of Homerton High Street in Homerton

ROUTE DIRECTIONS

RUNNING IN SERVICE

NEVER
DIVERT OFF
LINE OF ROUTE
UNLESS ADVISED
BY IBUS

TO HACKNEY MORNING LANE

- At stand, continue ahead on Folly Lane
- 🔖 Follow road left onto Banbury Road
- At junction, turn right onto Sinnott Road
- At junction, turn left onto Billet Road B179
- At mini roundabout, take 2nd exit onto Higham Hill Road
- At 2nd mini roundabout, take 2nd exit onto Higham Hill Road
- At traffic light, turn right onto Forest Road A503
- At traffic light, turn left onto Palmerston Road and continue onto Willow Walk
- At traffic light, turn left onto Selborne Road (serve Walthamstow Bus Station)
- At traffic light, turn right onto Hoe Street A503
- At traffic light, turn left onto Lea Bridge Road (Bakers Arms) A104
- Turn right onto Phyppe Way (to serve Whipps Cross Bus Stand)
- At junction, turn right onto Whipps Cross Road A114
- Turn right onto Hospital Road (Whipps Cross Hospital)
- At mini roundabout, take 2nd exit onto Hospital Road and follow road left
- At junction, turn right onto James Lane
- At mini roundabout, take 1st exit onto Essex Road South
- At 2nd mini roundabout, take 2nd exit onto Hainault Road
- At 3rd mini roundabout, take 1st exit onto Fairlop Road
- ontinue ahead on all mini roundabouts towards Grove Green Road
- At traffic light, turn left onto Grove Green Road A106
- Turn right to serve Leytonstone Bus Station (Leytonstone Station)
- At exit, turn left onto Grove Green Road A106
- At traffic light, continue ahead onto Alexandra Road and York Road A106
- Continue ahead onto Ruckholt Road and onto Eastway A106
- At traffic light, turn right onto Homerton Road B112
- Continue ahead onto Homerton High Street A102
- Turn right onto Brooksby's Walk and left onto Homerton Grove
- At junction, turn left onto Wardle Street (one-way street)
- At junction, turn right onto Homerton High Street A102
- 🍦 At traffic light, turn left onto Ponsford Street
- At traffic light, turn right onto Morning Lane B113
- Turn left onto Valette Street and onto Paragon Road (one-way street)
- At traffic light, turn right onto Mare Street A107
- At traffic light, turn right onto Morning Lane to stand

ROUTE DIRECTIONS

RUNNING IN SERVICE

IMPORTANT
PLEASE ENSURE
YOU USE YOUR
RIBAS KEY ON
EVERY TRIP

TO COGAN AVENUE ESTATE

- At stand, continue ahead on Morning Lane B113
- At traffic light, turn left onto Ponsford Street
- At traffic light, turn right onto Homerton High Street A102
- Turn left onto Fenn Street (one-way street)
- At junction, turn right onto Homerton Row / Homerton Grove (one-way street)
- Follow road right onto Wardle Street (one-way street)
- At junction, turn left onto Homerton High St and onto Homerton Road B112
- At traffic light, turn left onto Eastway A106
- At traffic light, continue ahead onto Ruckholt Road A106
- At traffic light, continue ahead onto Warren Road (one-way street) A106
- Follow road right onto Francis Road (one-way street)
- Follow road left onto Grove Green Road A106
- Turn right to serve Leytonstone Bus Station (Leytonstone Station)
- 🖕 At exit, continue ahead onto Fairlop Road
- Continue ahead past all mini roundabouts towards Hainault Road
- At mini roundabout, take 2nd exit onto Hainault Road
- At mini roundabout, take 1st exit onto Essex Road South
- At mini roundabout, take 2nd exit onto James Lane
- Turn left onto Hospital Road (Whipps Cross Hospital) and follow road right
- 🍦 At mini roundabout, take 1st exit onto Hospital Road
- At junction, turn left onto Whipps Cross Road A114
- Turn left (buses only) onto Phyppe Way (to serve Whipps Cross Bus Stand)
- At junction, turn left onto Lea Bridge Road A104
- At traffic light, turn right onto High Road Leyton A112
- At traffic light, continue ahead onto Hoe Street (Bakers Arms) A503
- At traffic light, turn left onto Selborne Road (serve Walthamstow Bus Station)
- At traffic light, turn right onto Willow Walk and onto Palmerston Road
- At traffic light, turn right onto Forest Road A503
- At traffic light, turn left onto Higham Hill Road
- At mini roundabout, take 1st exit onto Higham Hill Road
- At 2nd mini roundabout, take 1st exit onto Billet Road B179
- Turn right onto Lawrence Ave and at junction, turn right onto Lawrence Ave
- At junction, turn left onto McEntee Avenue
- At mini roundabout, take 1st exit onto Folly Lane to stand

COGAN AVENUE ESTATE TERMINUS POINT

SWITCH THE ENGINE OFF WHILST AT THE STAND

From Hackney. Proceed from Folly Lane direct to stand. Set down on Folly Lane at BUS STOP COGAN LANE.

Towards Hackney. Depart to Folly Lane. Pick up on Folly Lane at BUS STOP WILLIAM MORRIS SCHOOL.

Public stand for 2 buses on west side of Folly Lane. Blind display: HIGHAM HILL, COGAN AVENUE.



WINNS AVENUE TURNING POINT

TURNING POINT ONLY. **BUSES MUST NOT** STAND.

From Hackney. Proceed from Higham Hill Road via Winns Avenue, South Countess Road and Forest Road. Set down on Higham Hill Road at BUS STOP C.

Towards Hackney. Depart to Palmerston Road. Pick up on Palmerston Road at BUS STOP J.

Turning point only - Buses must not stand. Blind display: FOREST ROAD, PALMERSTON ROAD.



WALTHAMSTOW CENTRAL

CURTAILMENT POINT

SWITCH THE ENGINE OFF WHILST AT THE STAND

From Hackney. Proceed from Walthamstow Central Bus Station direct to stand. Set down in Walthamstow Central Bus Stn at BUS STOP U.

Towards Hackney. Depart to Walthamstow Central Bus Station. Pick up in Walthamstow Central Bus Station at BUS STOP B.

Private stand for 13 buses in marked bays on east side of Walthamstow Central Bus Station on north side of Selborne Road. Overflow offside stand for 1 bus on west side of bus station in lay-by opposite Stop A. Blind display: WALTHAMSTOW CENTRAL.





TURNING
POINT ONLY.
BUSES MUST NOT
STAND.

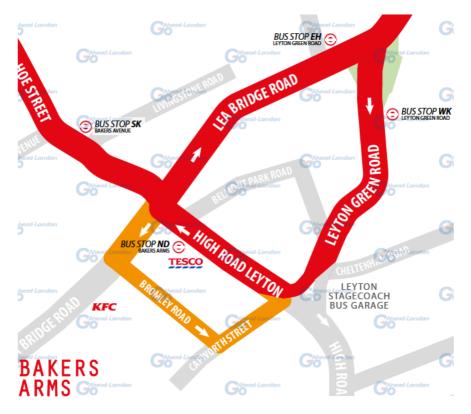
From Cogan Avenue Estate. Proceed from Hoe St via Lea Bridge Rd, Bromley Road and Capworth Street. Set down on Hoe St at **BUS STOP SK**.

Towards Cogan Avenue Estate. Depart to High Road Leyton. Pick up on High Road Leyton at **BUS STOP ND**.

From Hackney. Proceed from Leyton Green Road via Capworth Street and Dunton Road. Set down on Leyton Green Road at *BUS STOP WK*.

Towards Hackney. Depart to Lea Bridge Road. Pick up on Lea Bridge Road at *BUS STOP EH*.

Turning point only - Buses must not stand. Blind display: LEYTON, BAKERS ARMS.



WHIPPS CROSS CURTAILMENT POINT

PLEASE CHECK TRIP NUMBER ON ETM BEFORE DEPARTING

From Cogan Avenue Estate. Proceed via Lea Bridge Rd and Whipps Cross Road to stand. Set down on Lea Bridge Road at BUS STOP A.

Towards Cogan Avenue Estate. Depart to Whipps Cross Road. Pick up on Whipps Cross Road at **WHIPPS CROSS BUS STAND**.

From Hackney. Proceed from Hospital Road via Whipps Cross Road to stand. Set down on Hospital Road at **BUS STOP J.**

Towards Hackney. Depart via Whipps Cross Road to Whipps Cross Bus Facility. Pick up on Whipps Cross Bus-only Facility at **WHIPPS CROSS BUS STAND**.

Public stand for four buses in lay-by on south west side of roundabout. **Blind display:** WHIPPS CROSS.



LEYTONSTONE STATION CURTAILMENT POINT

PLEASE CHECK TRIP NUMBER ON ETM BEFORE **DEPARTING**

From Hackney. Proceed from Leytonstone Station Plaza direct to stand. Set down in Leytonstone Station Plaza at BUS STOP C.

Towards Hackney. Depart to Leytonstone Station Plaza. Pick up in Leytonstone Station Plaza at BUS STOP C.

Private stand for one bus on the eastern arm of the Plaza between Fillebrook Road and Leytonstone Station at BUS STOP C. Blind display: LEYTONSTONE.



LEYTONCURTAILMENT POINT

SWITCH THE ENGINE OFF WHILST AT THE STAND

From Cogan Avenue Estate. Proceed from Grove Green Road via High Road Leyton, Warren Road and Langthorne Road to stand. Set down on Grove Green Road at *BUS STOP C*.

Towards Cogan Avenue Estate. Depart via Langthorne Rd, Grove Green Road and High Road Leyton to Warren Road. Pick up on Warren Road at **BUS STOP F.**

From Hackney. Proceed from Warren Road via Langthorne Road to stand. Set down on Warren Road at **BUS STOP D**.

Towards Hackney. Depart via Langthorne Road to Grove Green Road. Pick up on Grove Green Road at **BUS STOP C**.

Public stand for one bus on east side of Langthorne Road. **Blind display:** LEYTON, TOWN HALL.



SPITALFIELD MARKET

TURNING POINT

TURNING POINT ONLY. **BUSES MUST NOT** STAND.

From Hackney. Proceed from Ruckholt Road, Orient Way, cirumnavigate roundabout and Orient Way. Set down on Ruckholt Road at BUS STOP U.

Towards Hackney. Depart to Ruckholt Road. Pick up on Ruckholt Road at BUS STOP K.

Turning point only - Buses must not stand. Blind display: SPITALFIELDS MARKET.



HOMERTON HOSPITAL

TURNING POINT

TURNING POINT ONLY. BUSES MUST NOT STAND.

From Cogan Avenue Estate. Proceed from Homerton Grove via Wardle Street. Set down on Homerton Grove at BUS STOP F.

Towards Cogan Avenue Estate. Depart to Homerton High Street. Pick up on Homerton High Street at *BUS STOP L*.

Turning point only - buses must not stand. Blind display: HOMERTON HOSPITAL.



HACKNEY TERMINUS POINT

SWITCH THE ENGINE OFF WHILST AT THE STAND

From Cogan Avenue Estate. Proceed from Mare Street via Morning Lane to stand. Set down on Mare Street at BUS STOP A.

Towards Cogan Avenue Estate. Depart to Morning Lane. Pick up on Morning Lane at *BUS STOP D*.

Public stand for one bus on north side of Morning Lane at rear of bus lay-by outside Tesco. **Blind display:** HACKNEY TOWN HALL.



LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST

VARIOUS HAZARDS | FOLLY LANE / SINNOTT RD

Folly Lane, Banbury Road, Cooper Road, Sinnott Road. Vehicles parking, traffic management, speed humps, narrow road. Congested area. Be aware that oncoming traffic may use part of your carriageway. Take extra care when passing poorly parked vehicles and keep speed to a minimum.

SPEED HUMPS | BILLET ROAD

Traverse the speed humps with extreme care and caution. Avoid late braking.

SCHOOL CHILDREN | HIGHAM HILL ROAD

Higham Hill Road School, speed humps, vehicles parking. Take extra care and caution with speed kept to a minimum. Be vigilant of pedestrians emerging from all directions. Take extra care when passing poorly parked vehicles.

YELLOW BOX JUNCTION | FOREST ROAD

Busy junction. Expect high volumes of pedestrians and vehicles at this location.

VARIOUS HAZARDS | PALMERSTON ROAD

Narrow road, cyclists, vehicles parked on either side, speed humps. Drivers should make good use of the nearside mirror to avoid mounting the kerb when negotiating the tight left turn into Palmerston Road. Be aware of cyclists waiting at the traffic lights on the opposite side of the road. Negotiate with care and be aware that oncoming traffic may use part of your carriageway. Be aware of cyclists overtaking and undertaking the bus.

YELLOW BOX JUNCTION | WILLOW WALK

Keep yellow box clear and expect high volumes of pedestrians at this location due to the close proximity of Walthamstow Market.

SPEED TABLES | SELBORNE ROAD

Exercise extreme care and caution. Keep speed to a minimum. Position carefully when negotiating the speed tables and avoid late braking.

BUSY PEDESTRIAN AREA | WALTHAMSTOW BUS STATION

Very congested with high volume of vehicles and pedestrians. Risk of collision with pedestrians when entering and exiting the station if planning ahead is not maintained and mirrors not checked. Keep speed to a minimum. 10 mph limit.

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST

CYCLISTS | HOE STREET

Very congested, high number of pedestrians, high number of vehicle movements, cyclists. Take extra care and caution with speed kept to a minimum. Be vigilant of pedestrians emerging from all directions. Cycle lane merges back onto the road by the first pedestrian crossing when traveling towards Hackney Town Hall. Be aware of cyclists overtaking and undertaking the bus.

TIGHT TURN | BAKERS ARMS

Indiscriminate parking causing lane narrowing. Shops in area and large congregation of pedestrians. Minimum speed, plan ahead, position bus and proceed with extreme care and caution when making the sharp left turn, keeping an eye on the tail swing. Look well ahead to avoid meeting large vehicles from the opposite. Be observant of pedestrians emerging from all directions.

BUSY PEDESTRIAN AREA | LEA BRIDGE ROAD

Indiscriminate parking causing lane narrowing. Shops in area and large congregation of pedestrians. Cycle lane either side. Speed tables and high number of pedestrian movements. Be extra vigilant of cyclists undertaking the bus. Mirrors to be used continuously. Traverse the speed tables with extreme care and caution. Avoid late braking and be vigilant of pedestrian movements.

NEW JUNCTION LAYOUT | WHIPPS CROSS BUS STAND

Extra care and caution with speed kept to a minimum. Pedestrians emerging.

LOW BRIDGE | WHIPPS CROSS HOSPITAL

Narrow road, low bridge inside hospital. Max height 14'5". 10'2" height restriction refers to an ambulance only road near the x-ray department at the rear of the hospital. High volume of pedestrian movements. Anticipate other large vehicles before negotiating the tight right turn onto Hospital Road. Keep within the 10mph speed limited while driving through the hospital grounds.

TIGHT TURN | JAMES LANE / ESSEX ROAD SOUTH

Speed humps, tight turn. React accordingly and safely on the approach to the sharp left turn from James Lane onto Essex Road South. Drivers should approach at a crawling pace, check that the road is clear of oncoming vehicles as they are required to use the other side of the road to make this turn. Make good use of the nearside mirror to avoid mounting the kerb.

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST

MINI ROUNDABOUTS | HAINAULT RD / FAIRLOP RD

Speed humps, multiple mini roundabouts. Take care and caution with speed kept to a minimum. Be vigilant of pedestrians emerging from all directions.

BUSY PEDESTRIAN AREA | LEYTONSTONE STATION PLAZA

Take extra care and caution with speed kept to a minimum. Be vigilant of pedestrians emerging from all directions.

LOW BRIDGE 13'9" | GROVE GREEN ROAD

Max height 13'9. Cyclists, speed humps. Single deckers only to be used on this route. Be aware of cyclists overtaking and undertaking the bus. Use of appropriate speed when traversing the speed humps.

CYCLISTS | ALEXANDRA ROAD / RUCKHOLT ROAD

Narrow road. Negotiate with care and be aware that oncoming traffic may use part of your carriageway. Be aware of cyclists overtaking and undertaking the bus.

20 MPH SPEED LIMIT | HOMERTON ROAD

Speed tables, speed camera. Approach carefully when negotiating the speed tables and avoid late braking.

BUSY PEDESTRIAN AREA | HOMERTON HOSPITAL

High volume of pedestrians and vehicles. Take care and caution with speed kept to a minimum. Be vigilant of pedestrians emerging from all directions.

VARIOUS HAZARDS | MORNING LANE

High number of pedestrians and vehicle movements, school. Exercise caution and keep speed to a minimum: Be observant for pedestrian movements emerging from all directions. Crowds of school children at this location and be extra vigilant of school children crossing the road during school times.

VARIOUS HAZARDS | HACKNEY TOWN HALL

Very congested area with high number of pedestrians and high number of vehicle movements. Exercise caution and keep speed to a minimum: Be observant for pedestrian movements emerging from all directions. Drivers should expect crowds of school children at this location and be extra vigilant of school children crossing the road during school times.

AT THE GARAGE

GARAGE AND GENERAL SAFETY INFORMATION

BEVISIBLE WEAR YOUR HI-VIS WITHIN THE GARAGE GO SLOW! MANDATORY SPEED OF 5 MPH WITHIN THE GARAGE

BE NOTICED
HEADLIGHTS
ON AT ALL TIMES
IN THE GARAGE

STICK TO DESIGNATED PATHS AND WALKWAYS NO EXCUSES PLEASE ABIDE BY THE RULES. IT'S MANDATORY!

BE AWARE.
REPORT ALL
HAZARDS
IMMEDIATELY

REMEMBER LOOK OUT FOR CYCLISTS DRIVE SLOWLY

PARK FERRY
VEHICLES WITHIN
DESIGNATED
AREAS

USE THE HORN WHEN APPROACHING CORNERS & REVERSING

HYBRID BUSES
ARE SILENT. BE
EXTRA CAUTIOUS
WHILST ON THE
MOVE!

FUEL, OIL &
COOLANT SPILLS
CAN MAKETHE
SURFACE SLIPPERY
BE AWARE

FAMILIARISE YOURSELF WITH THE GARAGE SAFETY CODE

THINK FIRST AND



OTHER INFORMATION

CODES AND EMERGENCY RADIO PROCEDURES

REMAIN CALM: GIVE ACCURATE INFORMATION. WE'RE HERE TO ASSIST!

ROUTE W15 | CURTAILMENT ABBREVIATIONS:

CA	Cogan Avenue Estate	WA	Winns Avenue
WLTHC	Walthamstow Central Bus Stn	BA	Leyton, Bakers Arms
WX	Whipps Cross Roundabout	LST	Leytonstone Station
LTH	Leyton, Town Hall	SM	Spitalfields Market
HH	Homerton Hospital	HML	Hackney, Morning Lane

TOILET FACILITIES | INFORMATION AND DOOR CODES

- Walthamstow Central. TfL facility.
- Whipps Cross.

If you urgently need to use the following interim facility, please inform iBus first.

CODE RED | EMERGENCY RADIO PROCEDURE

If you require the Emergency Services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact CentreComm using the radio's Code Red facility. To call CentreComm, hold down the Code Red button on your vehicle's radio for at least 3 seconds until you hear a ringing tone to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response, or "over and out" if this is the end of your communication. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. You should not use the radio whilst the vehicle is in motion.



Call your garage for non-emergency, mechanical defects, help or advise



Call CentreComm for non-emergency, incident reporting or diversions



Call CentreComm for emergency services, passenger injury or assault